



Air Conditioning & Heating

## News Release

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*For HVAC Insider*

### **Redesigned Service Port Earns Goodman® 2018 Dealer Design Award**

HOUSTON, August 2018 – A dealer-driven enhancement developed by Goodman Manufacturing Company has earned a 2018 Dealer Design Award for making outdoor condensing unit installation and service more convenient and faster.

After hearing feedback from its heating, ventilation and air conditioning (HVAC) dealers, Goodman redesigned the liquid line service valves on outdoor condensers to angle outward – a simple but ingenious improvement on traditional service port design. By angling the service port outward and providing room to maneuver with tools, HVAC contractors have found it easier and faster to connect pressure gauge hoses.



That enhancement earned Goodman a 2018 ACHR Dealer Design Award. The national award program was established to honor excellence in HVACR product design. Winners showcase the most innovative products that can be conveniently installed, maintained and serviced.

Additionally, a second dealer-driven design improvement was made to elevate the contactor on all single-phase condensing units, allowing for easier connection of incoming electrical line. Previously, contractors had to make this connection in a space with a snug fit.

“Our HVAC dealers spoke, and we took action,” explains Mark Hagan, director of product marketing for Goodman. “Making Goodman brand condensing units easy to sell, easy to install and easy to service is part of our brand DNA, so dealer feedback was instrumental in evolving our design for the contactor and service port.”

The positive response from dealers for the angled service valves encouraged Goodman to implement the enhancement across all its outdoor condensing units. Elevated contactors are now found on all Goodman brand single-phase condensing units.

Goodman designed and tested the modifications at its research and testing facilities at its technology campus in Waller, Texas, just outside Houston. All Goodman brand heating and cooling systems are designed, engineered and assembled in the United States.

“We continue to drive towards dealer-focused enhancements that make Goodman products easier to sell, install and service,” Hagan says. “These plans for improvement span all aspects of the product, from system design to label application. Stay tuned to learn about more product improvements moving through the pipeline.”

For more about Goodman, visit [www.goodmanmfg.com](http://www.goodmanmfg.com).

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### **About Goodman**

A member of the DAIKIN group, Houston-based Goodman Manufacturing Company, L.P. is a leading manufacturer of heating, ventilation and air conditioning products for residential and light commercial use. Goodman® brand products are predominantly sold through company-operated and independent distribution networks, with more than 1,000 total distribution points throughout North America. For more information, visit [www.goodmanmfg.com](http://www.goodmanmfg.com).